

Measurement Category Definition

Measurement Category:	Organization Alignment/Commitment
Common Issue Area:	Process Improvement Readiness
<p>Description of Category:</p> <p>Using the measures in this category, we can determine whether or not the project is aligned with the organization – its goals, objectives, personnel, culture. In addition, measures are included to determine whether or not the organization is committed to this project with sufficient promotion and resources to enable the project to be successful.</p>	
<p>Areas of Application: [aka Project Application]</p> <p>Process improvement projects (for now; may be generalized later to systems and software projects)</p>	
<p>Measures Included in this Category:</p> <p>Existing PSM Measures or industry measures:</p> <ul style="list-style-type: none"> • 15504 assessment results • cost (budget), • effort (include champion, PM) <p>New Measures: Items to get from a Process Improvement Risk Assessment Measure:</p> <ul style="list-style-type: none"> • written evidence of goals and vision • constancy of goals • policies exist <p>Other New Measures:</p> <ul style="list-style-type: none"> • survey results • HR performance measures, MBOs • count of individual communications • senior levels and sponsors – see new project justification measures • benefit to individuals – work is easier, takes less time (FAA survey example) • count of people involved at each level • risk assessment, profile (check RM standard for appropriate term) • # and frequency of revisions, directives, etc. related to PI (FAA, USAA, others?) 	
<p>Limitations:</p> <p>Some of the information may be difficult to get, since many of these are “soft” measures. Examples of these may be scarce or anecdotal.</p>	
<p>Related Measurement Categories: (italicized ones may not have current definitions that directly map, but the intent of the category may be applicable)</p> <p>Personnel; <i>Financial</i>; <i>Functional Size and Stability</i>; Environment and Support Resources; Customer Feedback; <i>Project Justification</i></p>	

Additional Information:

See documentation in 15504, parts 2 (Org.2) and 7; CMMI PAs for Process Improvement

Example Indicators: