

**IEEE 1540 - Software  
Engineering Risk Management:  
*Measurement-Based Life Cycle  
Risk Management*  
PSM 2001 Aspen, Colorado**

Paul R. Croll  
Chair, IEEE SESC  
Computer Sciences Corporation  
pcroll@csc.com

# CSC Objectives



- 
- Describe Risk Management in the context of a life cycle process framework
  - Describe IEEE 1540's Risk Management process model and process requirements
  - Describe other Standards that complement IEEE 1540 in managing risk in the acquisition and engineering of software intensive systems



# Risk Management (RM) in the Life Cycle Context

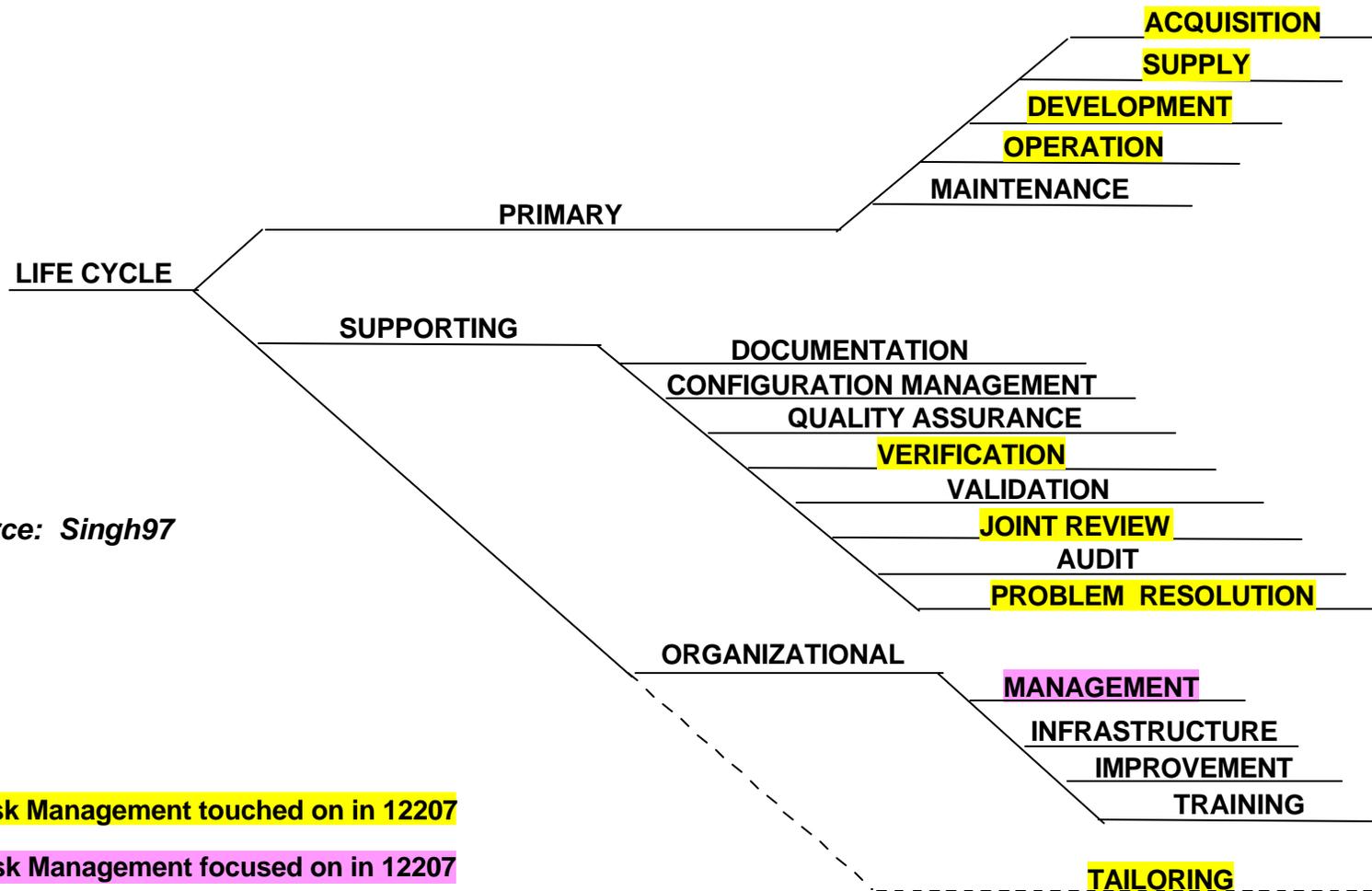
---



- An organizational life cycle process
  - ◆ responsibility of the organization using the process
  - ◆ the organization ensures that the process exists and functions
- IEEE Standard 1540 assumes that the other management and technical processes of IEEE/EIA 12207 perform the treatment of risk



# IEEE/EIA 12207 Life Cycle Process Tree



Source: Singh97

Risk Management touched on in 12207

Risk Management focused on in 12207



# Risk Management Objectives in IEEE/EIA 12207

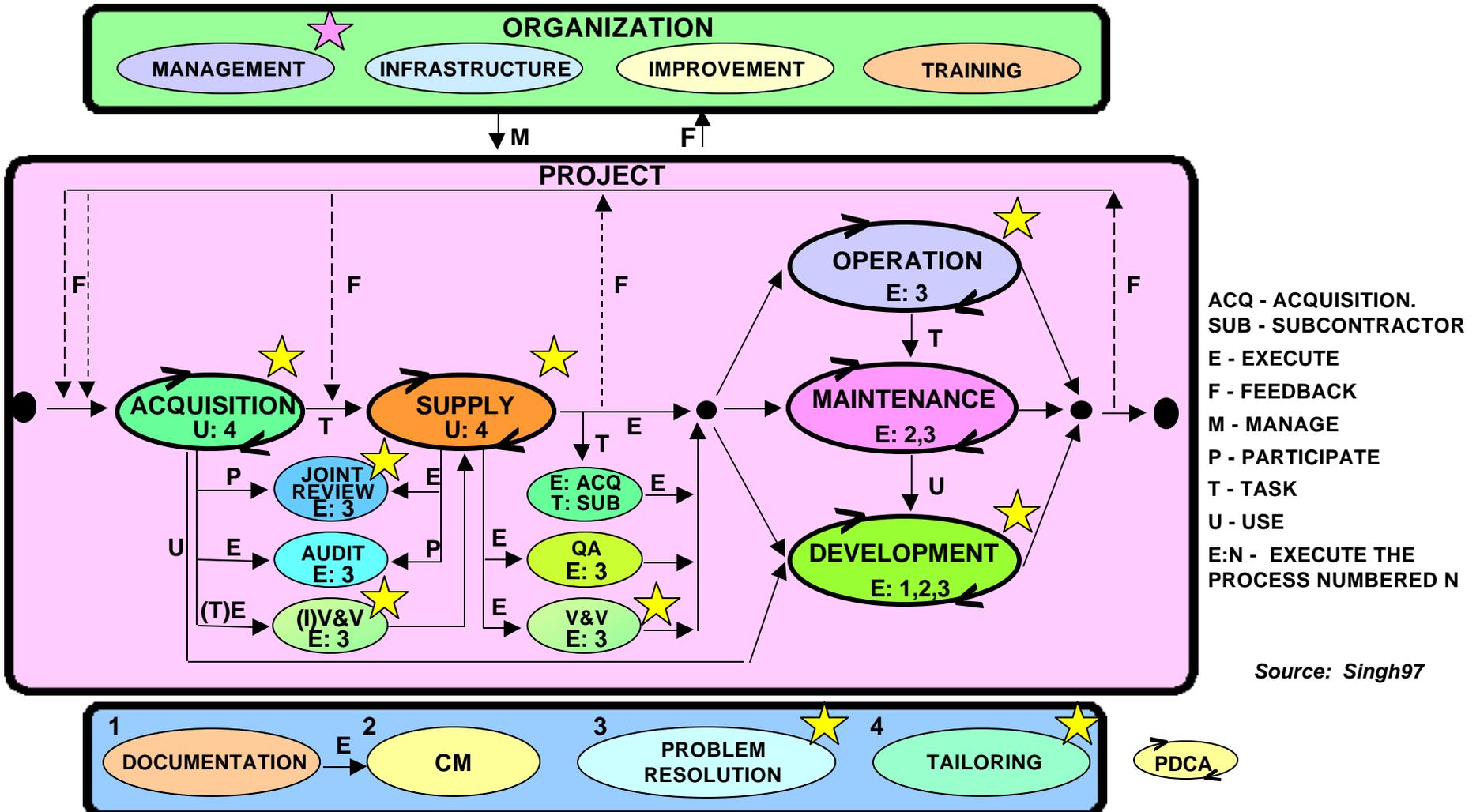
---



- Sprinkled throughout the Acquisition, Supply, Development, Operation, Verification, Joint Review, Problem Resolution, and Tailoring Processes
- Focused on in **Management Process** objectives
  - ◆ Determine scope of risk management to be performed
  - ◆ Identify risks to the project as they develop
  - ◆ Analyze risks
  - ◆ Determine mitigation priority
  - ◆ Define, implement and assess mitigation strategies
  - ◆ Define, apply and assess risk metrics



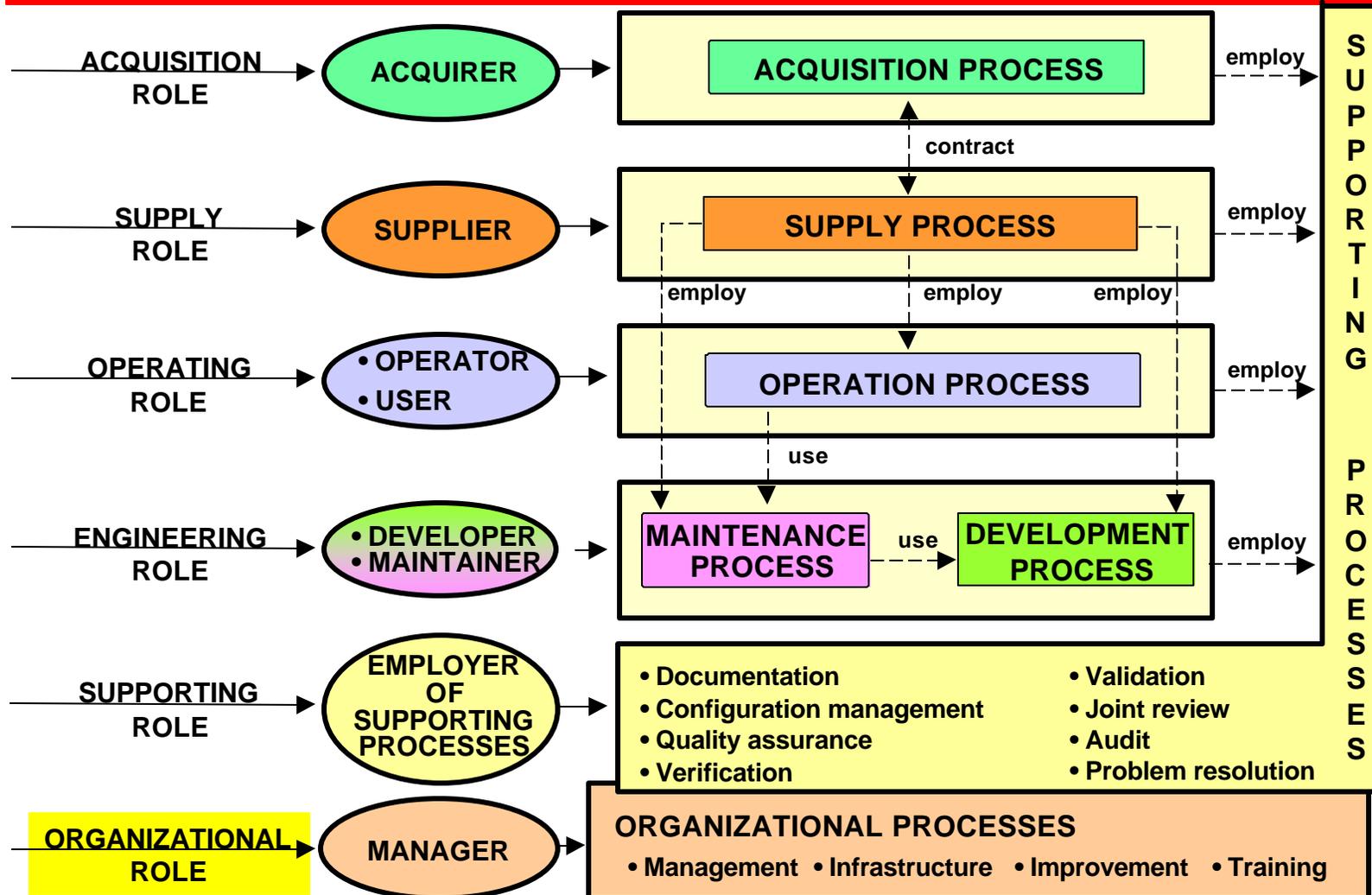
# IEEE/EIA 12207 Process Interactions



Source: Singh97



# IEEE/EIA 12207 Process Roles

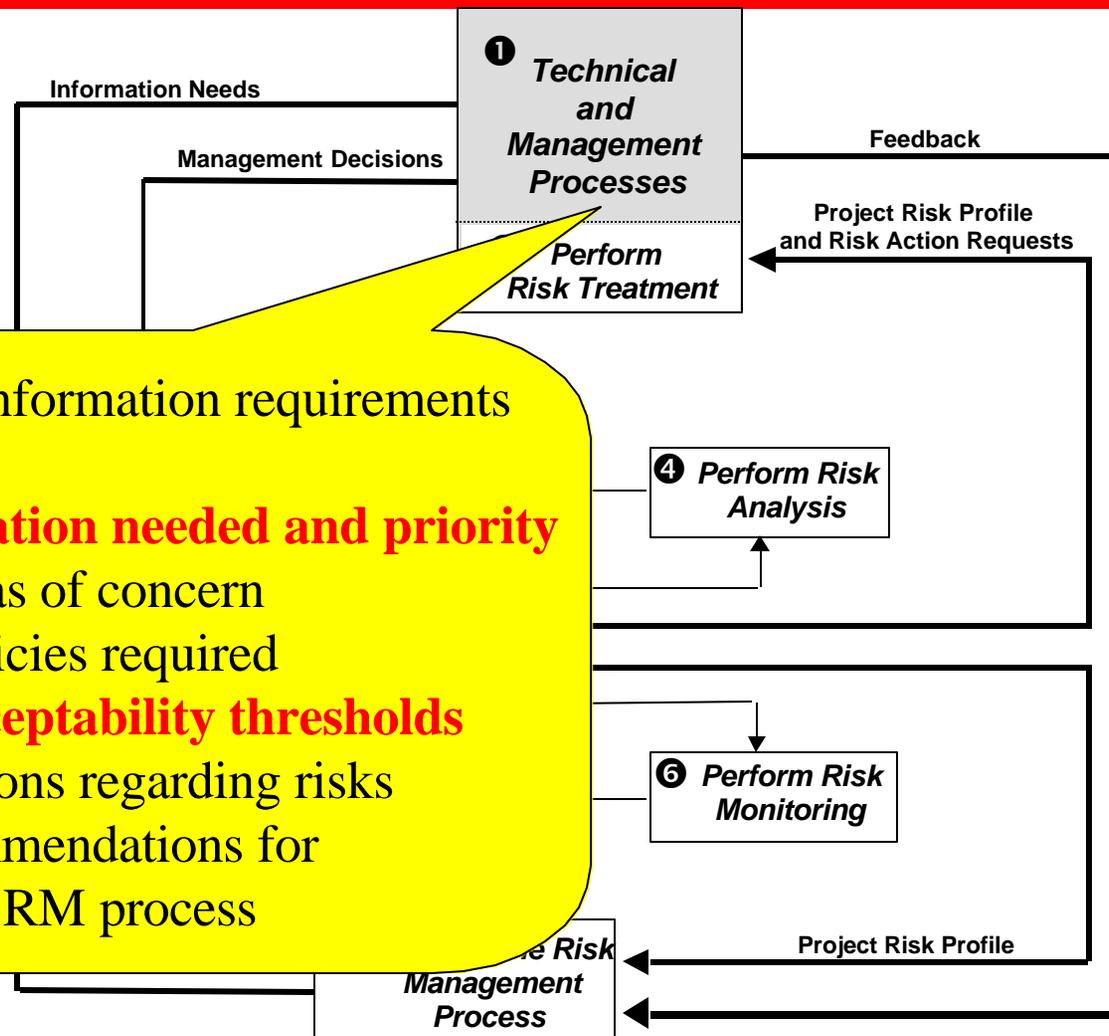


Source: Singh97





# Risk Management Process Overview



- Define the information requirements for RM
  - **information needed and priority**
  - risk areas of concern
  - RM policies required
  - **risk acceptability thresholds**
- Make decisions regarding risks
- Make recommendations for improving the RM process

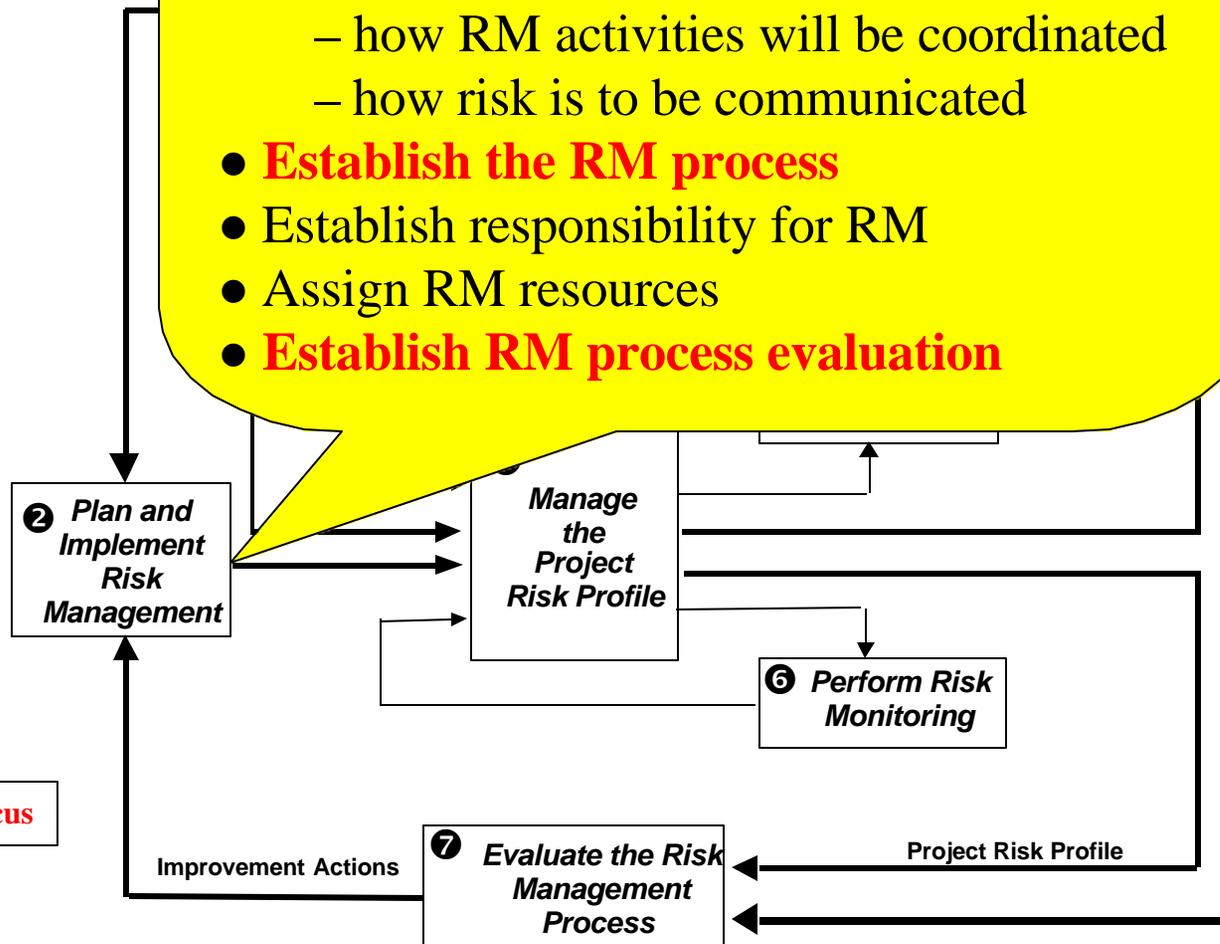
measurement focus

Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.

# Risk Management

## Overview

- Establish RM policies to support information required by decision makers
  - how RM is to be performed
  - tools or techniques to be used
  - how RM activities will be coordinated
  - how risk is to be communicated
- **Establish the RM process**
- Establish responsibility for RM
- Assign RM resources
- **Establish RM process evaluation**



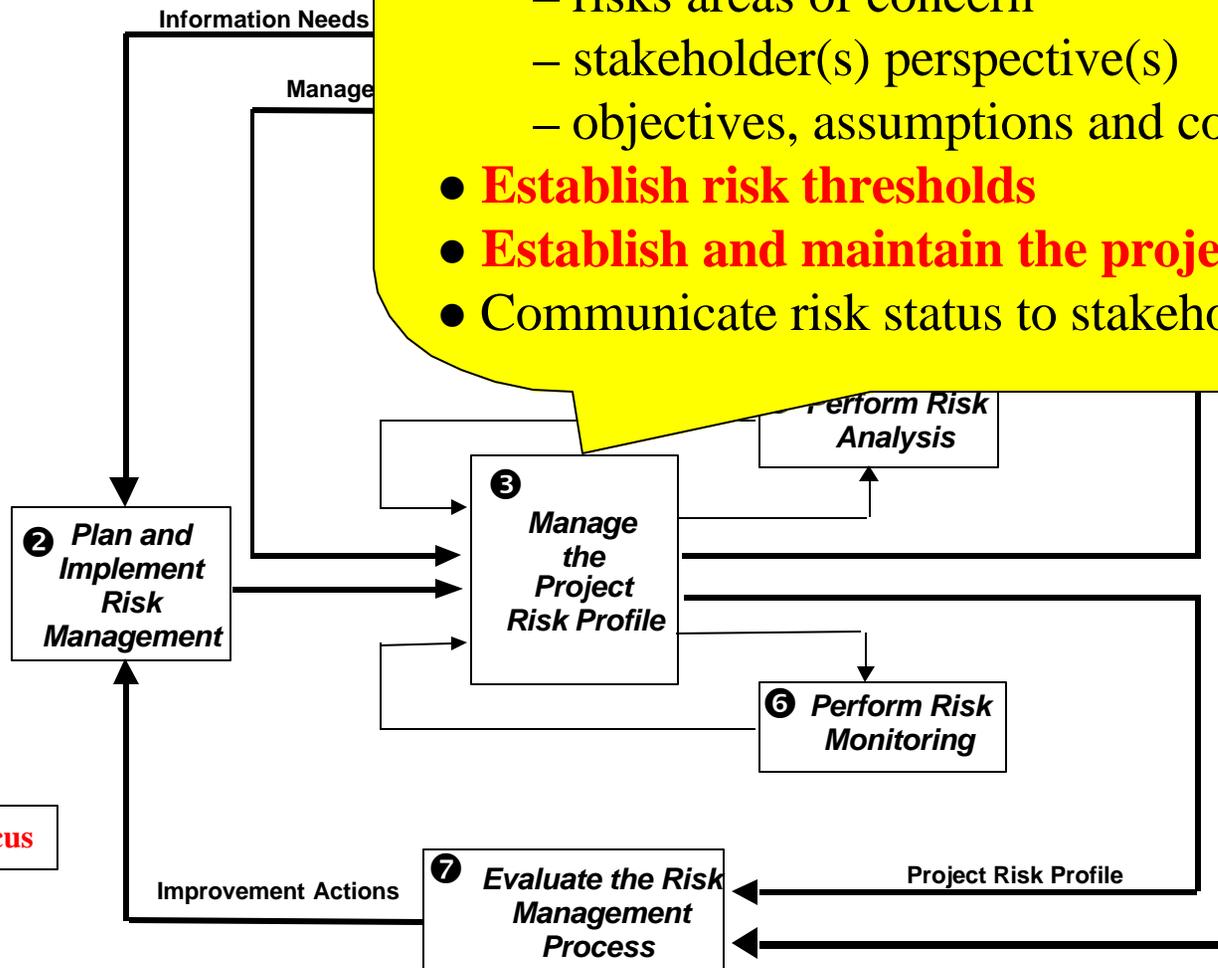
measurement focus

Source:  
 IEEE Standard  
 1540:2001  
 © IEEE 2001.  
 All rights reserved.



# Risk Management Overview

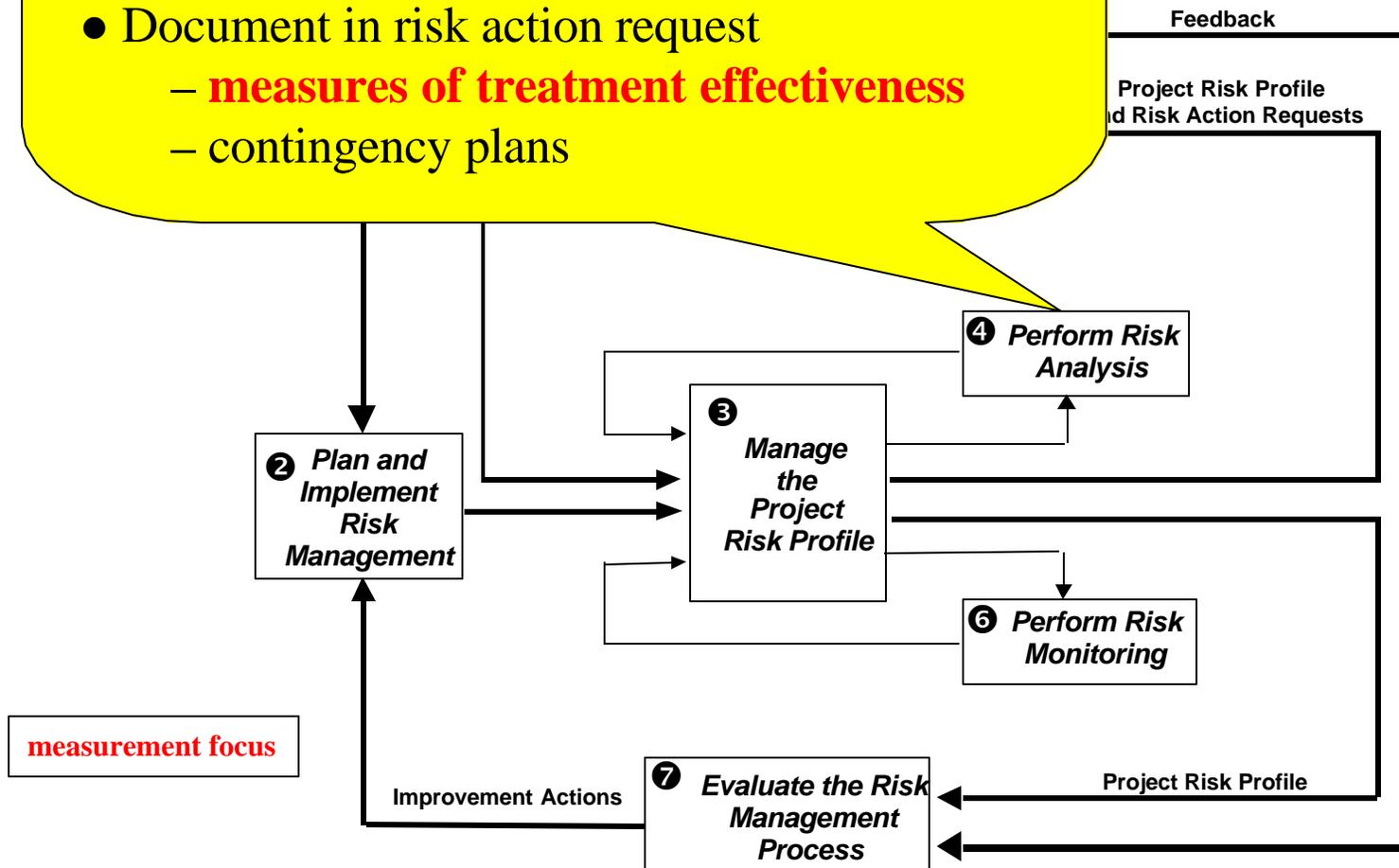
- Create a consistent current and historical view of the risks present and their treatment
- Define the technical and managerial risk management context
  - risks areas of concern
  - stakeholder(s) perspective(s)
  - objectives, assumptions and constraints
- **Establish risk thresholds**
- **Establish and maintain the project risk profile**
- Communicate risk status to stakeholders



Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.

# Risk Process

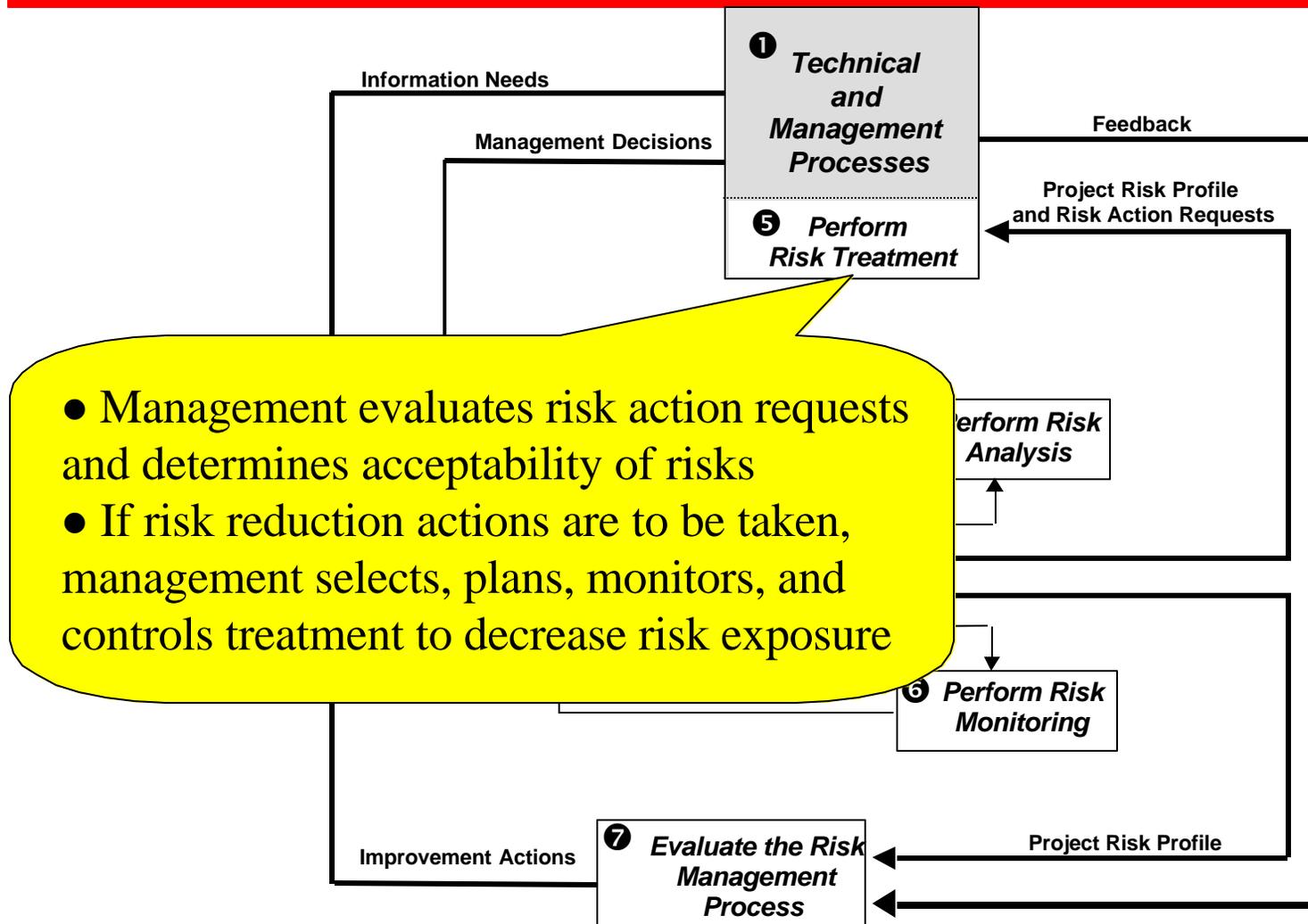
- **Identify risks defined by RM context**
- **Estimate risk likelihood and consequences**
- Evaluate and prioritize the risks and their interactions against thresholds
- Recommend risk treatment where applicable
- Document in risk action request
  - **measures of treatment effectiveness**
  - contingency plans



Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.



# Risk Management Process Overview

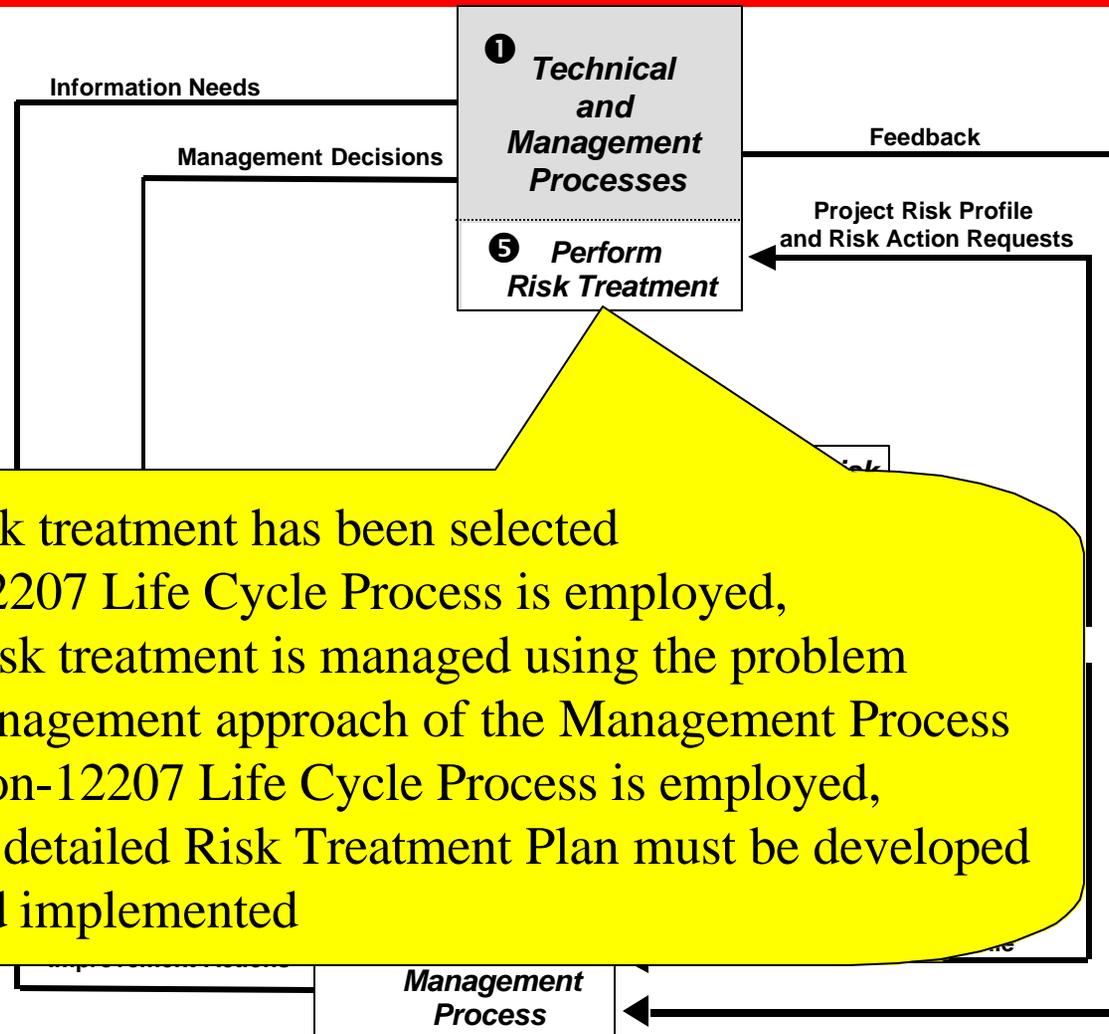


● Management evaluates risk action requests and determines acceptability of risks  
● If risk reduction actions are to be taken, management selects, plans, monitors, and controls treatment to decrease risk exposure

Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.



# Risk Management Process Overview

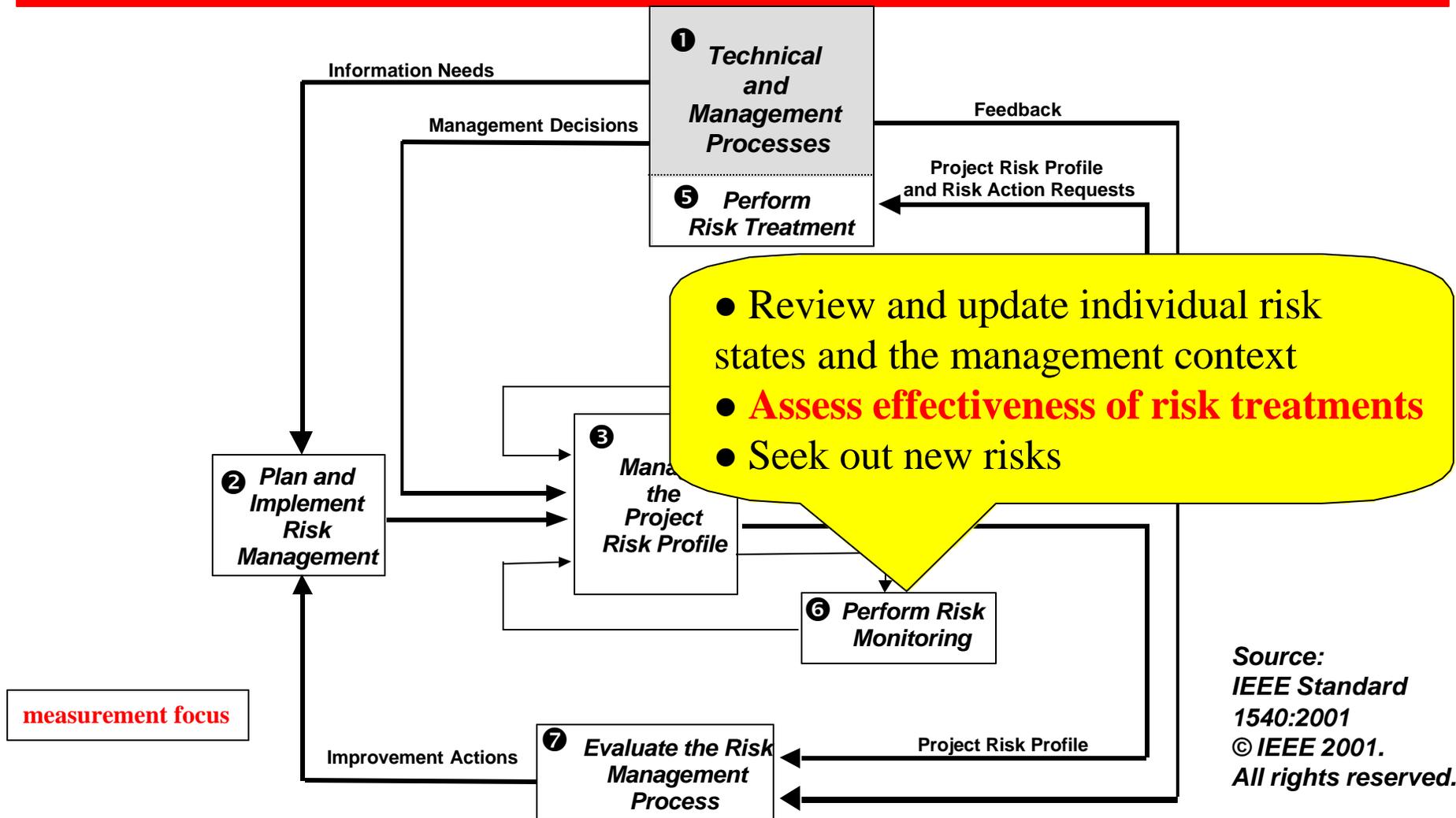


- Once a risk treatment has been selected
  - if a 12207 Life Cycle Process is employed,
    - + risk treatment is managed using the problem management approach of the Management Process
  - if a non-12207 Life Cycle Process is employed,
    - + a detailed Risk Treatment Plan must be developed and implemented

Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.



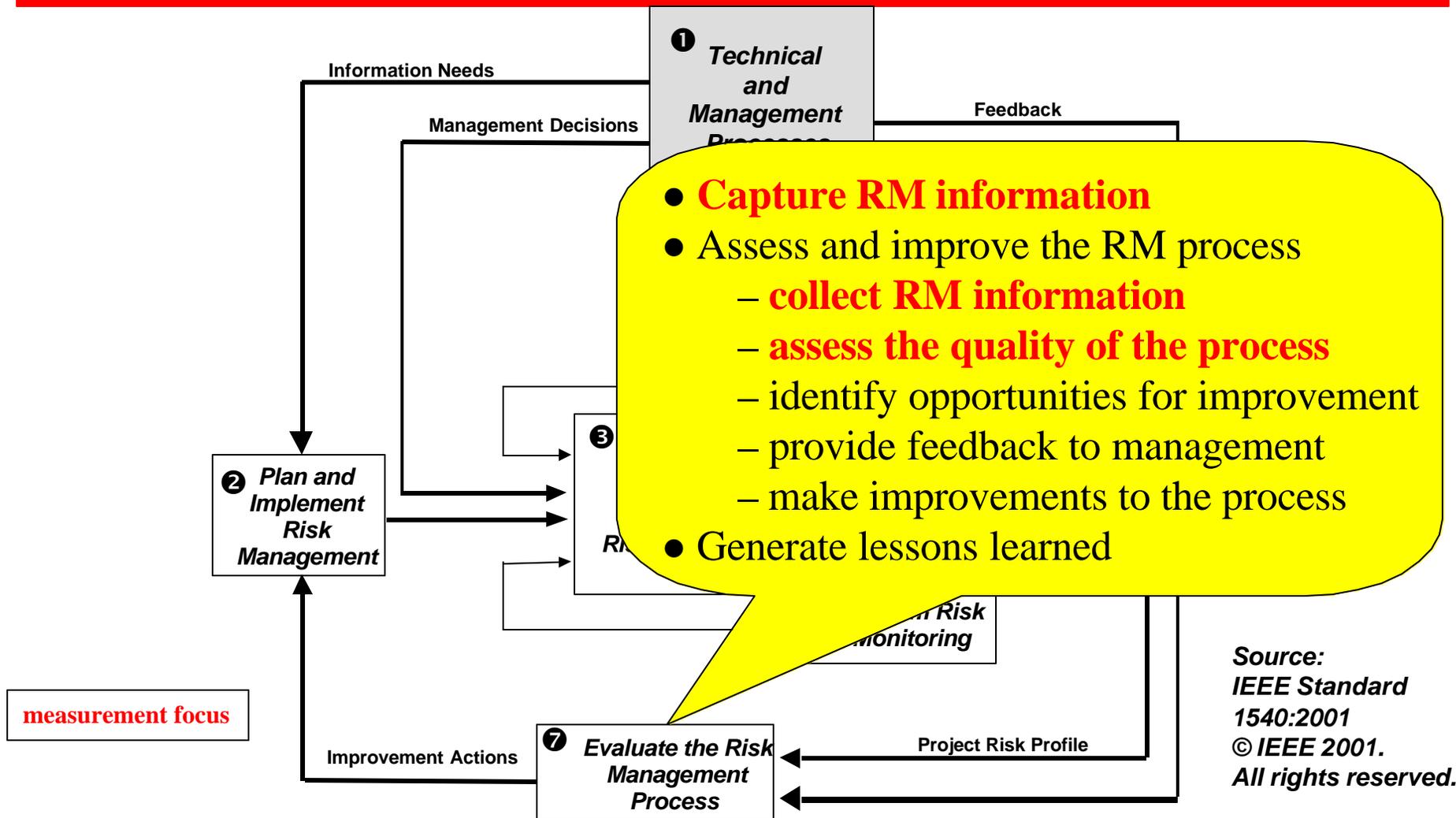
# Risk Management Process Overview



Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.



# Risk Management Process Overview



Source:  
IEEE Standard  
1540:2001  
© IEEE 2001.  
All rights reserved.



# IEEE 1540 and ISO/IEC 15026

---



- ISO/IEC 15026:1998, Information Technology —System and Software Integrity Levels
  - ◆ Defines a process for establishing integrity levels that are used to contain risk within acceptable values
    - the system integrity level reflects the worst case risk that is associated with the as-designed system
    - all appropriate risk dimensions are addressed
  - ◆ Requires employment of a risk management process



# IEEE 1540 and ISO/IEC 15939

---



- ISO/IEC 15939:FDIS, Information Technology —Software Measurement Process
  - ◆ Identifies the activities and tasks that are necessary to successfully identify, define, implement, and improve a software measurement process
    - Two core activities
      - Plan the Measurement Process
      - Perform the Measurement Process
    - Two supporting activities
      - Establish and Sustain Measurement Commitment
      - Evaluate Measurement



# IEEE 1540 and ISO/IEC 15939 - 2

---



- References to risk in ISO/IEC 15939
  - ◆ Plan the Measurement Process
    - Identify Information Needs
  - ◆ Annex A: The measurement information model
    - Measurable Concept



# IEEE 1540 and IEEE 1012



- 
- IEEE Std 1012 -1998, IEEE Standard for Software Verification and Validation
    - ◆ Uses integrity levels to determine appropriate V&V activities
    - ◆ These integrity levels could be determined in the baseline risk profile



# IEEE 1540 and IEEE 1228



- 
- IEEE Std 1228 - 1994, IEEE Standard for Software Safety Plans
    - ◆ Addresses planning for a software safety program that provide a systematic approach to reducing software risks
      - Requires that a risk assessment be performed to identify potential safety risks
      - Requires that risk treatment alternatives be addressed for uncontrolled risks



# IEEE 1540 and IEEE 1058



- 
- IEEE Std 1058 -1998, IEEE Standard for Software Project Management Plans
    - ◆ requires the specification of a risk management plan
      - identification, analysis and prioritization of project risk factors
      - procedures for contingency planning, risk monitoring, and changes in risk status



# IEEE 1540 and IEEE 982.1 and 982.2

---



- IEEE Std 982.1 -1988, IEEE Standard Dictionary of Measures to Produce Reliable Software
  - ◆ measures appropriate for use in risk management
- IEEE Std 982.2 -1988, IEEE Guide for the Use of IEEE Standard Dictionary of Measures to Produce Reliable Software
  - ◆ guidance regarding measures appropriate for use in risk management

# CSC For more information . . .



Paul R. Croll  
Computer Sciences Corporation  
5166 Potomac Drive  
King George, VA 22485-5824



Phone: +1 540.663.9251  
Fax: +1 540.663.0276  
e-mail: pcroll@csc.com

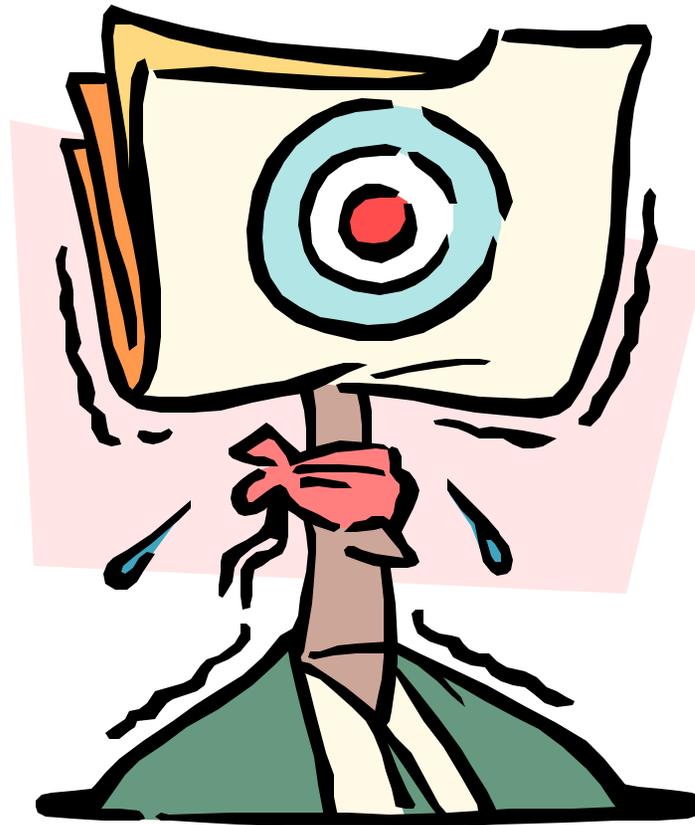
For IEEE Standards:

<http://standards.ieee.org/catalog/>

For the IEEE Software Engineering Standards Committee:

<http://computer.org/standard/sesc/>

# Questions?



# CSC References



- 
- [IEEE 982.1] IEEE Std 982.1-1988, *IEEE Standard Dictionary of Measures to Produce Reliable Software*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 1988.
- [IEEE 982.2] IEEE Std 982.2-1988, *Guide for the Use of IEEE Standard Dictionary of Measures to Produce Reliable Software*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 1988.
- [IEEE 1012] IEEE Std 1012-1998, *IEEE Standard for Software Verification and Validation*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 1998.
- [IEEE 1228] IEEE Std 1228-1994, *IEEE Standard for Software Safety Plans*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 1994.

# CSC References - 2



- 
- [IEEE 1058] IEEE Std 1058-1998, *IEEE Standard for Software Project Management Plans*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 1998.
- [IEEE 1540] IEEE Standard 1540-2001, *IEEE Standard for Software Life Cycle Processes — Risk Management*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 2001.
- [IEEE/EIA 12207] IEEE/EIA Standard 12207.0-1996, *Industry Implementation of International Standard ISO/IEC12207:1995 — (ISO/IEC 12207) Standard for Information Technology — Software life cycle processes*, Institute of Electrical and Electronics Engineers, Inc. New York, NY, 1998.
- [Singh97] Raghu Singh, *An Introduction to International Standard ISO/IEC 12207, Software Life Cycle Processes*, 1997.

# CSC References - 3



- 
- [ISO/IEC 15026:1998] ISO/IEC 15026:1998, *Information Technology — System and Software Integrity Levels*, ISO/IEC, 1998.
- [ISO/IEC 15939] ISO/IEC 15026:FDIS, *Information Technology — Software Measurement Process*, ISO/IEC, 2001.
- [Singh97] Raghu Singh, *An Introduction to International Standard ISO/IEC 12207, Software Life Cycle Processes*, 1997.