

PSM Users Group  
Workshop Feedback: Agile ICM Table – Stakeholder Needs  
9/17/19

#	Feedback / Comments	Team Action
1	Terminology: avoid typing or implying Scrum (iterations, etc.). Consider other approaches (e.g., Kanban).	
2	Terminology: keep MVCR, MVP/NVP?	Review latest OSD policy.
3	Add to principles = relationships among concepts, fact-based decision making.	
4	Ideally, measures should aggregate across teams/projects.	
5	Are sprints too level to measure? Is there enough measurable value in story points? Suggestion (Will): consider “ideal days” (8 hrs) as basis for story points.	
6	Value depends on stakeholder perspective – not size, cost, etc.	
7	What are the assumptions and constraints acquirers are trying to measure against? How do we measure value to the warfighter?	
8	Proxies for the amount of work always end up aligning with hours, and acceptance criteria.	
9	Size measures and traditional measures may not align well with agile.	
10	Customer satisfaction and acceptance should include measures (e.g, scope, value, time bound, criteria met to agreed-upon level of maturity	
11	Debt ≠ backlog. Debt = things we must do, must be specific. Mission debt.	Info need: technical debt
12	Rework should also apply to teams.	Add rework to ICM team info need
13	Expectations must be explicit – not implied	?
14	New code break functionality: enterprise info needs = rework, COPQ	Add enterprise info needs for code breaking prior functionality
15	Defect escapes > add to Team Info Need. Change “Iteration” to “Release”. Focus on handoffs?	Defect escapes: add to Team info need
16	Consider adding: “first pass fix rate” (Recidivism?)	
17	“Bug reports” > restoration of service (and priority). Fix time vs. Deployment lead time.	
18	“Are teams performing as <del>productively</del> predictably as expected”	
19	Story points (and derivatives) are useful only at the team level.	
20	Release frequency: importance depends on domain (e.g., Amazon, Netflix). Also depends on Product Owner inputs.	
21	Maintaining automated testes should consider refactoring as a new necessary skill set.	Consider adding to Automated Test Coverage info need
22	Does testing address high risk areas?	Ensure addressed in measurement spec
23	Size: “how big” > how can we quantify the scope for estimating?	
24	EVM concepts can be applied for agile	(Side discussion – N/A for ICM or specs)